



P. O. Box 95  
San Andreas, CA 95249  
(209) 754-4468 Phone  
(209) 754-2537 Fax

**Special Meeting of the Board of Directors  
Wednesday December 4, 2019  
4:00pm  
Mark Twain Medical Center Classroom 5  
768 Mountain Ranch Rd,  
San Andreas, CA**

## **Agenda**

### Mark Twain Health Care District Mission Statement

“Through community collaboration, we serve as the stewards of a community health system that ensures our residents have the dignity of access to care that provides high quality, professional and compassionate health care”.

1. **Call to order:**
2. **Roll Call:**
3. **Approval of Agenda:** Action
4. **Public Comment on matters not listed on the Agenda:**

The purpose of this section of the agenda is to allow comments and input from the public on matters within the jurisdiction of the Mark Twain Health Care District not listed on the Agenda. (The public may also comment on any item listed on the Agenda prior to Board action on such item.) **Limit of 3 minutes per speaker.** The Board appreciates your comments however it will not discuss and cannot act on items not on the agenda.

This Institution is an Equal Opportunity Provider and Employer

Agenda –December 4, 2019 MTHCD Special Board Meeting

**5. Board Vacancy:**

**A. Interview Candidates:**.....Ms. Reed

- Lori Hack:
- Edward Kierklo:
- Sal LoFranco
- Kathi Toepel:

**B. Appoint Board Member: Public Comment Action**.....Ms. Reed

**C. Board Member On-Boarding Process:**.....Dr. Smart

**6. Board Comment and Request for Future Agenda Items:**

**A.** Announcements of Interest to the Board or the Public:

**B.** Community Connection:

**7. Next Meeting:**

**A.** Due to the December Holidays the next Board meeting will be Wednesday Dec. 18, 2019:

**8. Adjournment: Public Comment – Action**



P.O. Box 95  
San Andreas, CA 95249  
Telephone (209) 754-4468  
Fax (209) 754-2537

The Mark Twain Health Care District Board has 60 days from the date the Board is notified of the vacancy or the effective date of the vacancy, whichever is later, to fill the vacancy by appointment or call a special election. Gov. Code § 1780.

## **Notice of Vacancy**

**Interested persons are hereby notified  
that pursuant to Government Code § 1780 there is a Vacancy on the**

### **Mark Twain Health Care District Board of Directors**

The Position is a Short -Term Position  
The Appointed Person Will Serve Until the Next General Election and Will Run For The Seat At That  
Time.

Please Send Letter of Interest and Resume to:

Mark Twain Health Care District Office  
P O Box 95  
768 Mt. Ranch Rd.  
San Andreas, CA 96249  
(209) 754-4468  
[pstout@mthcd.org](mailto:pstout@mthcd.org)

Website: [mthcd.org](http://mthcd.org)

Application are due by: 4:00 pm November 29, 2019

Pursuant to Government Code § 1780, This Notice Will Be Posted For 15 Days In 3 Or More  
Conspicuous Locations in The District From Nov. 8, 2019.

This Institution is an Equal Opportunity Provider and Employer

#### **Mark Twain HealthCare District Mission Statement**

“Through community collaboration, we serve as the stewards of a community health system that ensures our residents have the dignity of access to care that provides high quality, professional and compassionate health care”.

November 21, 2019

Peggy Stout

Mark Twain Health Care District Office  
P O Box 95  
768 Mt. Ranch Rd.  
San Andreas, CA 96249  
(209) 754-4468  
[pstout@methcd.org](mailto:pstout@methcd.org)

RE: Letter of Interest for open Board of Director's seat

Dear Ms. Stout,

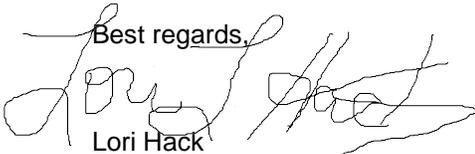
Please accept this letter of interest for the open Board of Directors position on the Mark Twain Health Care District. I have served as a member of the Finance Committee for much of 2019 and attended many board meetings as an interested community member.

Having worked for a District Hospital in Antelope Valley and consulted with County Health Systems throughout the state, I am very interested in supporting the health care district in which I reside. I am currently splitting time between Arnold and Walnut Creek but intend to reside full time in Arnold upon completion of current home renovations.

I commit to registering as a voter in this county and already pay county property taxes for our home in Arnold. My resume is attached for your review and consideration.

Thank you for this opportunity.

Best regards,

A handwritten signature in black ink, appearing to read "Lori Hack", written over the typed name.

Lori Hack

292 Upper Moran Road  
Arnold, CA 95223  
[Lori.hack@objecthealth.com](mailto:Lori.hack@objecthealth.com)  
415-260-6277



Lori L. Hack, MBA

CEO – OBJECT HEALTH – SAN FRANCISCO

Ms. Hack is the principal and CEO of Object Health, a management consulting group that assists health care organizations, government agencies, payors and communities with leveraging health information to improve operational efficiencies and clinical health outcomes. Among her current projects, Ms. Hack is leading the effort to prepare providers for value-based care delivery through technology and workflow improvements.

AREAS OF EXPERTISE

- ) Health Information Exchange
- ) EHR Technology Readiness
- ) Privacy and Security Policy
- ) Technology selection and procurement
- ) Business Strategy, Analysis, and Planning
- ) Managed Care Contracting and Operations

Object Health is also actively involved in the implementation of electronic health records through their work with the CA Department of Health Care Services, supporting more than 2850 Eligible Providers in achieving Meaningful Use Incentive funds. Prior to these projects, Ms. Hack was the principal privacy and security officer for the Long Beach Health Network, which has recently received a Federal grant to develop a HIE in the Greater Long Beach area now known as LANES. She also served as the Private Sector Liaison for the California Health Information Privacy and Security Project as appointed by Governor Schwarzenegger in conjunction with national efforts under the direction of the Office of the National Coordinator, as well as serving on the Certification Commission for Health Information Technology (CCHIT) Privacy Workgroup directed by Dr. Mark Leavitt.

Ms. Hack has provided strategic planning and facilitation of completing the Mental Health Services Act (MHSA) Technological Needs Component. Ms. Hack previously served as Program Manager for the state technology initiative of the MHSA by developing the guidelines, templates and evaluation tools for the use of county funds in this component. As a volunteer, she serves as the Interim CEO for the California E Health Collaborative, a non-profit devoted to supporting local health information exchange and on the finance committee of the Mark Twain Health District in San Andreas CA.

EDUCATION

Master in Business Administration, University of Southern California  
Bachelor of Arts, Psychology, University of California at Los Angeles.

RELEVANT EXPERIENCE

Object Health, CEO, 2007-Present

**California Technical Assistance Program (CTAP):** Ms. Hack and the Object Health Team secured a \$7.2M contract with the CA Department of Health Services to provide technical assistance to providers for EHR selection, implementation and use since 2015. In addition, a contract for \$3M with the LA Care Health Plan for HITEC LA’s work with LA County providers. The Team supports more than 2800 providers throughout the state with more than 100 EHR systems and HIE

interfaces, providing advice and assistance on quality reporting, patient portal deployment, and privacy and security support.

***Inland Empire Health Information Exchange (IEHIE):*** Ms. Hack and the Object Health Team have been responsible for the organization, development and implementation of the IEHIE now called Manifest MedEx. Representing more than 4000 physicians, 22 hospitals and a population of 4M, this two county Exchange has developed a governance committee, business plan, vendor selection, implementation plan, incorporated and begun the process of data use agreement implementation and technology pre-implementation testing. Ms. Hack served as the lead for vendor negotiations and provider participation to launch the HIE.

***San Joaquin Community Health Information Exchange:*** Ms. Hack and team has provided the SJCHIE leadership with strategic planning, technical advisory and financial planning support for the past 18 months. Taking the organization through system selection, board and governance planning to the establishment of a 501 c3 and selection of an Executive Director, Ms. Hack has successfully launched this community HIE serving MediCaid members, behavioral health clients and public health entities.

***North Carolina Health Information Exchange:*** Ms. Hack coordinated the development of the State Cooperative HIE Implementation Plan Privacy and Security components along with a team of other experts and consultants. This plan reflects the coordinated discussions among stakeholders of the recommended Privacy and Security Policies of the State HIE. Ms. Hack supported the project with facilitation of stakeholder input, coordination of policy discussions and writing the Privacy and Security portions of this plan.

***California Health Information Privacy and Security Project:*** Private Sector Liaison for the California Health Information Privacy and Security Project as appointed by Governor Schwarzenegger in conjunction with national efforts under the direction of the Office of the National Coordinator, as well as serving on the Certification Commission for Health Information Technology (CCHIT) Privacy Workgroup directed by Dr. Mark Leavitt.

***Mental Health Services Act (MHSA) Technological Needs Component:*** Provides strategic planning and facilitation of completing the Mental Health Services Act (MHSA) Technological Needs Component. Ms. Hack previously served as Program Manager for the state technology initiative of the MHSA by developing the guidelines, templates and evaluation tools for the use of county funds in this component.

#### **CalRHIO, Interim CEO, 2005-2006**

Served as Interim CEO for the start-up of the organization and as liaison to state and federal programs. Previously responsible for the development and implementation of the new 501 (c) (3) organization including all aspects of organization and board development, strategic planning, operations, budget and fundraising. Additionally, coordinated efforts on a statewide and national basis with the leaders in health care IT to support the mission and achieve the goals of the organization. Developed strategy to support health information exchange in California in conjunction with national efforts and communication of the vision and mission to stakeholders within the California.

### **Health Technology Center, Executive Director, 2002-2005**

Responsible for operations, fundraising, research and Partnership support for not for profit 501c(3) technology research organization. Provided management of Partnership relations and development, research methodology and integrity, strategic planning and new product development

### **HSS, Inc, Vice President, Operations, 1999-2002**

Provided executive management of operations, client installations, marketing and finances for physician reimbursement consulting and software programs for Hospitals, IPAs and Health plans. Utilized an ASP model software solution to health plans, medical groups and Hospitals, developed payment mechanisms in preparation for pay for performance programs.

### **Alta Bates Medical Group, Executive Director 1992-1999**

Provided executive management of operations, client installations, marketing and finances for quality improvement and compliance for IPAs and management services organization. Developed payment mechanisms in preparation for pay for performance programs, contracted for more than 140,000 enrolled patients and 400 providers in the Bay Area.

### **Antelope Valley Health District, Executive Director IPA 1989-1992**

Provided executive management of operations, client installations, marketing and finances for quality improvement and compliance for IPAs and management services organization.

### **PRESENTATIONS:**

National and International Speaker, Most recently with, CHIA, ACHE, HIMSS Bay Area, HFMA, Society for Health Care Planning and Marketing, Physician Forum, Gingrich Center for Health Transformation, Harvard Business School, Abu Dhabi Global Medical Forum, Florida Health Information Network, eHI Initiative, World Health and Technology Congress and other venues within HealthTech, the National IPA Coalition and client retreats.

### **SELECT PUBLICATIONS**

Kim, K. K., Browe, D. K., Logan, H. C., Holm, R., Hack, L., & Ohno-Machado, L. (2013). Data governance requirements for distributed clinical research networks: triangulating perspectives of diverse stakeholders. Journal of the American Medical Informatics Association. Online first 12/3/13. doi: 10.1136/amiajnl-2013-002308.

Kim, KK, Hack, L. California Trust Framework: A Brief Report (Jan. 30, 2014). California Health eQuality, University of California Davis. <http://www.ucdmc.ucdavis.edu/iphi/Programs/cheq/cheqresources.html>

Kim, KK, Gordon, D, Hack, L. Health Information Exchange Case Study: Redwood MedNet (Jan. 30, 2014). California Health eQuality, University of California Davis.

Lori L. Hack, Object Health, William Henning MD, Natalie Martin, Chris Chan MD, Kathy Thunholm, (2014), EPrescribing analysis for providers serving Medicaid population in Southern California. EDM Symposium. Online, <http://network.bepress.com/explore/medicine-and-health-sciences/public-health/health-services-research>

California Attorney General's report titled "Medical Identity Theft: Recommendations for the Age of Electronic Medical Records." December 2013, [oag.ca.gov/sites/all/files/agweb/pdfs/privacy/medical\\_id\\_theft\\_recommend.pdf](http://oag.ca.gov/sites/all/files/agweb/pdfs/privacy/medical_id_theft_recommend.pdf)

**From:** [Edward Kierklo](#)  
**To:** [Peggy Stout](#)  
**Subject:** Consideration for the open board seat  
**Date:** Thursday, November 14, 2019 11:15:12 AM

---

Dear Ms. Stout,

This is in response to your notice in today's Union Democrat for the vacant board position.

I am currently retired and living in Calaveras county having purchased a home here last year.

While previously in the lower Russian River of Sonoma county I was involved in the detachment of our area from the Palm Drive Health District. It was obvious that the multiple re-openings were not good faith efforts and were unfair and financially burdensome to a district that had only "approved" this at 40%. The point being that transparency and accountability are paramount considerations. Ultimately LAFCO approved the detachment.

My background has been in information technology with my last employment with Alameda Alliance For Health. All told I spent over 20 years in public and private health initiatives in that capacity.

I have an MBA in finance from the University of Rhode Island.

My intentions are to become more involved in initiatives impacting county residents and would enjoy the opportunity to participate in board activities.

Best regards,

Edward Kierklo  
4974 Fong Drive  
Copperopolis, CA 95228  
(415) 568-5569  
<http://www.linkedin.com/in/EdwardKierklo>

November 18, 2019

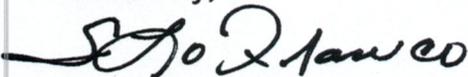
Mark Twain Health Care District

Re: MTHCD Board Member Vacancy

To Whom It My Concern:

I am writing this letter of interest for the upcoming vacancy on the Mark Twain Health Care District Board. I am interested in the future of Mark Twain Hospital and of the health care offered in Calaveras County. I have lived in Calaveras County since 2004. I got involved with Mark Twain Hospital in 2006 as a member of the Doris Barger Golf Tournament. 2019 was my thirteenth (13) year as member of the tournament board. In 2010 I was asked to be on the Board of the Mark Twain Hospital Foundation as a member at large. In the years as a foundation board member I've seen several CEO's and doctors leave the hospital. My goal, if I am appointed to your board, is to help develop a plan to provide more stability at Mark Twain Hospital. The residents of Calaveras County need a hospital, medical clinics and a dedicated staff of doctors who want to stay in our county.

Sincerely,



Sal LoFranco  
209-736-9959  
paula\_sal@sbcglobal.net

Attached: History of Employment and Community Service

## **Employment**

### **1976 - 2000**

1976 - Hired as a full time firefighter

2000 - Retired as a Division Chief

Within those years a served on many committees and was involved with the planning and the building of the fire station, equipment purchases, contract negotiations, etc.

1980 - 1995

I taught fire academy classes in Santa Cruz County as a California State Certified Instructor.

### **1965 - 1976**

I was a member of the Bricklayers Union in Santa Clara County.

I started as an apprentice, worked to a journeyman bricklayer and to a crew foreman.

## **Community Service**

### **2010 - 2019**

A member at large for the Mark Twain Hospital Foundation. As a member I was involved with the Doris Barger Golf Tournament, member recruitment and the Angels Camp Clinic.

### **2012 - 2014**

Member of the Lighting and Landscaping Special District for the homeowners of Greenhorn Creek Community.

### **2006 - 2010**

Member of the Greenhorn Creek Advisor Board for the homeowners of Greenhorn Creek Community.

### **2002 - 2004**

Member of the Chamber of Commerce of the City of Scotts Valley

### **1990 - 2004**

Member of the Scotts Valley Lions Club

November 19, 2019

Board of Directors  
Mark Twain Health Care District  
76 Mt. Ranch Road  
San Andreas CA 96249

Dear Board of Directors:

Please accept this as a letter of interest to fill the vacancy for your Board of Directors. I look forward to an opportunity to further discuss what this role will entail.

As you can see from my attached résumé, I have been involved over 15 years in the Mother Lode communities assisting with developing and securing funds for programs and services that enhance the lives of those that reside in these rural areas, especially those with access and function limitations.

For the past three years I have regularly attended the Mark Twain Health Care Board meetings and am extremely impressed with the efforts of this board, in addition to those who serve on this board. I look forward to working with these exceptional individuals whom I feel are wholeheartedly community minded.

Please feel free to contact should additional information be required.

Sincerely,

Kathi Toepel

**Objective**

Seeking a challenging position where I can utilize my professional experience, knowledge and enthusiasm to advocate for older adults. This includes the creation, fund development, and implementation of programs and services aimed at assisting our elderly population to safely maintain their independence.

**Professional Experience**

05/14 **Common Ground Senior Services – Jackson CA**

Present Associate Director – Responsibilities include fund development along with implementation of new programs and services aimed at assisting older adults, those with disabilities and veterans. Actively participates in engaging community organizations within Calaveras, Amador and Tuolumne Counties for strategic planning of issues that impact the health and well-being of the above-mentioned populations, including maintaining an in-depth knowledge of local, state and national public policies, trends and other issues that affect these individuals. Additional responsibilities include Human Resources for staff and volunteers. Successes include the development of the Silver Streak Transportation Program which transports older adults, those with disabilities and veterans to health and wellness appointments within and outside of Calaveras County. Grant writing, which includes Federal, State, County and local RFPs, have totaled over \$2.25 million in funding received.

02/05 **Mother Lode Office of Catholic Charities – Diocese of Stockton - Sonora CA**

03/14 Director of Senior Services – Responsible for overall day-to-day operations of Mother Lode office including supervision of existing programs, services, staff and volunteers. This included management of program budgets; monthly program reporting requirements; overall supervision of staff; and recruitment, training and retention of over 60 agency volunteers. Additional duties included fund development for implementation of new programs and services, including grant writing and organization of fundraisers. Actively participated in engaging community organizations within the Mother Lode region for strategic opportunities that impact the health and well-being of older adults. Successes include development of interagency collaborative partnerships within the Mother Lode to better serve older adults. Outreach activities have included, but are not limited to, active participation in Calaveras County Commission on Aging, Tuolumne and Calaveras Financial Abuse Specialist Teams, Calaveras SSTAC, Tuolumne County Behavior Health Leadership Council, and Suicide Prevention Task Force for both Calaveras and Tuolumne Counties. Working with the University of California San Francisco, submitted and received a National Institute of Health transitional research proposal to fund a five-year project that will examine the use of an evidence-based case management and problem-solving therapy to treat depressed older adults living in rural areas. Completed Health Leadership Program conducted by Sierra Health Foundation in March 2011, and a recipient of the 2012 Community Health Leadership Award from the Robert Wood Johnson Foundation.

01/04 **Sonora Regional Medical Center – Sonora CA**

02/05 Activities Coordinator – Created and performed individual and group activities for long-term care residents, including outings, special socials and events, crafts, current events, games, and readings. Also assisted in the preparation of Title 22 Regulatory Care Plans, quarterly progress reports, and monthly activity calendars.

06/00 **Condor Earth Technologies, Inc. Sonora CA**

05/03 Technical Editor/Administrative Specialist – Proofed and edited reports submitted to state regulatory agencies, annual and quarterly submittals, and private clients. Created Statements of Qualifications, brochures, sell sheets, project notes, trade show materials, and other marketing materials as needed. Compiled, completed and updated GSA, CMAS, Small Business and other government contract applications including quarterly reporting requirements. In addition, responsibilities included supervision of six support staff for an office of thirty professional engineers.

**References available upon request**

# Oath of Office

STATE OF CALIFORNIA,     )  
  ) ss.  
COUNTY OF CALAVERAS    )

I, \_\_\_\_\_, do solemnly swear (or affirm) that I will support and defend the Constitution of the United States and the Constitution of the State of California against all enemies, foreign and domestic; that I will bear true faith and allegiance to the Constitution of the United States and the Constitution of the State of California; that I take this obligation freely, without any mental reservation or purpose of evasion; and that I will well and faithfully discharge the duties upon which I am about to enter.

\_\_\_\_\_

Subscribed and sworn to before me, this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_.

\_\_\_\_\_  
(Place Name & Title of person administering oath here)